

5-6 March 2009  
Next Generation - Memorial Drive  
Adelaide, Australia



# think-tank humans and complex Systems

the good, the bad, and the ugly

**THURSDAY 5th MARCH**  
**1400-1700**

Professor John Senders  
*"History of Error"*

Professor Bill Runciman  
*"Ten types of error – a paleontological/ontological approach"*

Associate Professor Brendan Flanagan  
*"Education and patient safety"*

**Drinks from 1700**

**Dinner 1900-Late**

Rundle Spices Restaurant - 278a Rundle Street, Adelaide

**FRIDAY 6th MARCH**  
**0900-1300**

Professor John Senders  
*"Science of Error"*

Professor Joanna Westbrook  
*"Interruption errors / medication errors"*

Dr Matthew Thomas  
*"Error detection and error tolerance of systems"*

**1400-1700**

Professor Chris Baggoley  
*"Achieving sustainable change from a national level - successes and challenges"*

Professor Enrico Coiera  
*"Decision support systems and machine learning"*

**PANEL**

Healthcare as a Complex System: Human and Technology Synergies

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